Grace and peace to you.

With most of the U.S. currently under some kind of stay-at-home order, we understand that this can feel like an especially uncertain and isolating time. Portico remains by your side. New updates to your ELCA-Primary health benefits provide additional support as you seek health care or receive testing and treatment for COVID-19. Please know that as a member, you’re not just covered by ELCA-Primary health benefits — your continued well-being is top-of-mind for all of us at Portico.

**Enhanced coverage for COVID-19 testing and treatment:**

- Your ELCA-Primary health benefits will pay 100% of the costs for FDA-approved COVID-19 testing and the related provider visit needed to order or administer the test, including an office visit, urgent care visit, or emergency room visit.
- All deductible and coinsurance costs for covered COVID-19-related treatment received through May 31, 2020 will be waived. Your ELCA-Primary health benefits will pay 100% of the costs.

**Remember you can seek care without leaving home:**

- For non-emergency primary care available 24/7, use the new text-based app, 98point6®, at no cost per visit. Not registered yet? Register at [98point6.com/portico](http://98point6.com/portico).
- [Doctor on Demand](http://doctorondemand.com) telephone and virtual visits are available at no out-of-pocket cost to you through June 14, 2020.
- Use available telehealth visit options with your current medical and mental health providers without leaving home, subject to plan deductibles and out-of-pocket provisions.

**Additional ELCA-Primary health benefit resources:**

- We encourage you to use your ELCA-Primary health benefits to help you and your covered family members stay well — both physically and emotionally. Contact Portico Care Coordinators by Quantum Health directly at [877.851.5656](tel:877.851.5656) to answer questions about resources, your benefits, and claims.
- Visit myPortico’s new timely [resources page](https://myportico.org) for access to frequently updated resources on COVID-19.
Peace,

Josh Smith
Senior Director, Products

P.S.:

Deacon Tammy Devine offers ideas on how to pause and listen to what God might be inviting us to attend to during this time. Find them [here](https://exchange.wtghost.com/owa/#viewmodel=ReadMessageItem&ItemID=AAMkADZkYmMxODg0LWI2MWYtNDBmZS1hNDdkLTRkY2M2N)

**Have any questions?**
Contact the Portico Customer Care Center
800.352.2876
[mail@PorticoBenefits.org](mailto:mail@PorticoBenefits.org)

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A Ministry of the ELCA

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Please visit [myPortico](http://myPortico) to learn more about Portico Benefit Services.

The eligibility for any benefit will be governed by the terms of the ELCA Health Plan.

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